

Breakout Room Activity

Southern California Region - June 1, 2022 (1:00 pm - 3:00 pm)

Please record your notes on your breakout room slide.



Breakout Room 1:

What are your key takeaways from your review of the PSAT?

- Good exercise to see what areas to increase sustainability - found it helpful
- Appreciated the specificity and the specific domains to address change
- Gives a good model to follow - identifies some areas that they would not have initially identified
- Reminded her of smart goals - time bound
- Evaluation team - liked domain evaluation and making implementation changes throughout the year
- Thought the communication was important - let community and funders know of action

Choose one area where you plan to take action for the sustainability of your program.

- Improve communication to the community - what services we offer - successes
- Partnership - field = high turnover rate. Continuing to do outreach in different organization to make sure communication lines stay strong
- Communication inside agency - people involved in managing it - have an inter agency communication meeting - open outdoor networking. Combine resources

Discuss the actions you can take to improve sustainability in that area.

- Fill out form as a team - need to take other considerations
- Carve out time to have staff meeting to foster communication. Email blast a one sheet everytime there is a new grant in an easy to read form
- All of the onboarding staff will attend presentation of existing grants

Breakout Room 2:

What are your key takeaways from your review of the PSAT?

- Having the champions involved - counselors, doctors, any MAT providers
- Organizational capacity to continue implementing MAT - staffing, training, hiring nurses and licensed behavioral health

Choose one area where you plan to take action for the sustainability of your program.

- Engage entire clinic, develop empathy and compassion
- Legislation on engaging and billing for unlicensed mental health providers - peer counselors, registered associates
- Stay current on legislation
- Telehealth - how to make that sustainable

Discuss the actions you can take to improve sustainability in that area.

- Outreach to community - job descriptions, word of mouth, recruitment efforts, professional recruiters
- For staff retention, focus on work life balance, team approach
- Discuss MAT program in provider meeting, staff meetings, make it known across the health care system

Breakout Room 3:

What are your key takeaways from your review of the PSAT?

- Discussing sustainability - Like the idea of doing runthrough. Will help understand the way it flows from patient point of view. Will help with areas that organization needs improvement.
 - Haven't had a chance to go over as a group - reviewing has been helpful to reassess.
 - Difficulty with turnover and transitions - checking in with each other and strengthening communication. Especially if you are..
- Going through PSAT helped to see financial sustainability of program, needs assessment and staffing need. Looking at financial sustainability - communicating program to the public is an area of growth with how our program is doing to the general public.
- Great tool to stay organized to stay on track for each of the quarters. End of quarters sneak up so quickly and help stay on track for better outcomes

Choose one area where you plan to take action for the sustainability of your program.

- Working on the workflow of the organization - completing the tool is going to be beneficial by bringing up things we might not be focusing on
 - Allows you to go back and check on progress and future to make adjustments
- Bring this tool back and implement

Discuss the actions you can take to improve sustainability in that area.

- Tool will help me stay on track and keep team (organization on track)
- PSAT allows us to look at progress and go back and see if we met certain goals

Breakout Room 4:

What are your key takeaways from your review of the PSAT?

- FHCSO- Good in environmental support, ok on funding stability currently, great partnerships with Bridge program and other community agencies, MAT sites continue to develop
 - Overall program evaluation- continue to assess reports/data and make changes as needed
 - Program adaptations- leadership continues to do that “what can we add to program”
 - Trainings and resources are available anytime to all staff
 - Only question is future sustainability for MAT program -but have made sure certain things won't end if funding ends
- St. John's- look at organization as a whole, not as a separate MAT program
 - Staff relies upon grants = stress inducing with the unknown

Choose one area where you plan to take action for the sustainability of your program.

- FHCSO-
 - If staff is available, have a weekly MAT group
 - SUD counselors (and others)- since they are not billable
- St. John's-
 - No personal/private offices for patients and staff to meet
 - Hiring staff that can work with non-english patients
 - Sustainability for SUD counselors and other staff that are grant funded

Discuss the actions you can take to improve sustainability in that area.

- No good solution for SUD counselor sustainability
 - Lobbying
- Make sure there is funding from multiple sources rather than just one
- Extend the grants for longer than 2 years (reduce turnover)
- Have a competitive wage for the counselors

Breakout Room 5:

What are your key takeaways from your review of the PSAT?

- Part of a larger sustained organization
- Partnerships - Community outreach
- Challenges with patients who receive Grant Funding (Funding stability)

Choose one area where you plan to take action for the sustainability of your program.

- Working with community partners

Discuss the actions you can take to improve sustainability in that area.

- Working with the Judicial system
- Referrals from Providers
- Minimize treatment cost to help sustain patient care

Breakout Room 6:

What are your key takeaways from your review of the PSAT?

- Father Joe's Village inception in 2018 MAT Program; Retention seems to be a major area of concern. Folks can be inducted and initiated into the treatment, but there is high drop-out rates. Can relate to Organizational Capacity and managing patients to complete program goals.
- JWCH- Funding Stability is a major area of concern due to the entire grant-funding nature of the addiction treatment. How to find a more sustainable stream of funding.
- Program Evaluation and making sure to align metrics and outcomes to ensure funding sustainment across different sources; and figuring out how to address some duplicative grant reporting/evaluation tools that may already be collected from existing surveillance and questionnaires from the health system.

Choose one area where you plan to take action for the sustainability of your program.

- Organizational Capacity

Discuss the actions you can take to improve sustainability in that area.

- JWCH Figuring out how to integrate substance use treatment into existing program rather than other burdensome state funded programs that may require excess administrative burden on evaluation and data collection and management (and documentation that goes beyond existing protocols and processes).
- Father Joe's' also figuring out how to integrate and sustain program without incorporating too many new state or federal funding sources that may limit flexibility of services and alignment with mission and values as an organization.

Breakout Room 7:

What are your key takeaways from your review of the PSAT?

- Incorporating treatment, MAT, MAT enrollment
- Org capacity, staff vs patients etc, burn out ratio. Trying to find a healthy balance
- Advocating for increase number of staffing
- Staffing issues during COVID
- Leadership gaps, data collection

Choose one area where you plan to take action for the sustainability of your program.

- Make MAT a fixture, dedicated point of contact, address the under staffing as well
- Standardizing MAT curriculum, Group curriculum

Discuss the actions you can take to improve sustainability in that area.

- POC for MAT
- Definitely address the under staffing
- Educate the Comm on the views of MAT Treatment, opioids, etc. Use Resources and tools esp with narcan to get the word out for the programs.