

SAMPLE Treatment Perceptions Survey (TPS) – Youth Report

**XXXXX County, N=47
(Not Real Data)**

All Substance Use Treatment Programs Surveyed

October 2018 Survey Period

Prepared on 1/26/2019 by the University of California, Los Angeles

Integrated Substance Abuse Programs

***For county use only – not for public release. If counties choose to release these reports to the public, it is recommended they follow the Data De-Identification Guidelines (DDG) prepared by the California Department of Health Care Services.**

SAMPLE REPORT — NO REAL DATA USED

Table 1. Number of survey forms returned and average client rating by treatment setting

	Outpatient/ Intensive Outpatient	Residential	Opioid/ Narcotic Treatment Program	Detoxification/ Withdrawal Management	Other/ Missing	Total
Number of programs *	7	3	.	.	.	10
Number of forms returned (total)	42	5	.	.	.	47
English	29	5	.	.	.	34
Spanish	13	13
Average client rating **	3.8	4.2	.	.	.	3.8

* In this report, program is defined as a unit having a unique combination of CalOMS Provider ID and treatment setting and/or Program Reporting Unit ID (optional) as indicated on the survey forms or in the data file submitted to UCLA.

** All 18 questions were used to calculate the average score. Scores ranged from 1.0 to 5.0, with higher scores indicating greater satisfaction. Only clients who responded to all 18 questions were included (N=37).

Note: Survey forms completed by respondents less than 12, or 19 years of age or older, were excluded from data analysis.

Table 2. Demographics of survey participants

Demographics	N	%
Gender (Multiple responses allowed)	.	.
Female	9	33.3
Male	23	60.5
Transgender	3	15.0
Other gender identity	9	42.9
Race/ethnicity (Multiple responses allowed)	.	.
Asian	2	9.5
Black/African American	7	31.8
Latino	29	70.7
Native Hawaiian/Pacific Islander	2	9.5
White/Caucasian	3	13.6
Other	3	14.3
How long received services here	.	.
Less than 1 month	15	34.1
1-5 months	20	45.5
6 months or more	9	20.5

Table 3. Number of responses (percent) for each survey question and average score

Survey Question	Strongly Disagree(1)	Disagree(2)	Neutral(3)	Agree(4)	Strongly Agree(5)	Average Score
Domain: Access						3.7
01 Convenient Location	. (.%)	5 (10.9%)	12 (26.1%)	21 (45.7%)	6 (13.0%)	3.7
02 Convenient Time	1 (2.1%)	4 (8.5%)	14 (29.8%)	21 (44.7%)	5 (10.6%)	3.7
03 Good Enrollment Experience	1 (2.2%)	6 (13.0%)	10 (21.7%)	20 (43.5%)	8 (17.4%)	3.7
Domain: Quality						3.8
05 I Received the Right Services	1 (2.1%)	3 (6.4%)	13 (27.7%)	21 (44.7%)	8 (17.0%)	3.7
06 Treated with Respect	. (.%)	2 (4.3%)	9 (19.1%)	23 (48.9%)	11 (23.4%)	4.0
09 Cultural Sensitivity	1 (2.2%)	5 (11.1%)	9 (20.0%)	19 (42.2%)	8 (17.8%)	3.8
15 Provided Family Services	1 (2.3%)	8 (18.2%)	10 (22.7%)	16 (36.4%)	7 (15.9%)	3.6
Domain: Therapeutic Alliance						4.0
04 Worked with Counselor on Goals	. (.%)	6 (13.0%)	8 (17.4%)	24 (52.2%)	7 (15.2%)	3.8
07 Counselor Listened	. (.%)	4 (8.5%)	5 (10.6%)	26 (55.3%)	10 (21.3%)	4.0
08 Positive/Trusting Relationship with Counselor	2 (4.3%)	3 (6.5%)	10 (21.7%)	22 (47.8%)	7 (15.2%)	3.8
10 Counselor Interested in Me	. (.%)	3 (6.5%)	9 (19.6%)	19 (41.3%)	12 (26.1%)	4.1
11 Liked Counselor	1 (2.1%)	1 (2.1%)	10 (21.3%)	20 (42.6%)	13 (27.7%)	4.0
12 Counselor Capable of Helping	1 (2.1%)	4 (8.5%)	6 (12.8%)	23 (48.9%)	10 (21.3%)	4.0
Domain: Care Coordination						3.9
13 Health/Emotional Health Needs Being Met	1 (2.2%)	5 (10.9%)	5 (10.9%)	23 (50.0%)	10 (21.7%)	3.9
14 Helped with Other Issues/Concerns	. (.%)	5 (11.4%)	7 (15.9%)	21 (47.7%)	8 (18.2%)	3.9
Domain: Outcome						3.8
16 Better Able to Do Things	. (.%)	4 (8.7%)	14 (30.4%)	16 (34.8%)	10 (21.7%)	3.8
Domain: General Satisfaction						3.8
17 Overall Satisfied with Services	1 (2.1%)	4 (8.5%)	12 (25.5%)	21 (44.7%)	8 (17.0%)	3.7
18 Recommend Services	2 (4.3%)	2 (4.3%)	12 (25.5%)	18 (38.3%)	10 (21.3%)	3.9

Note: Domain averages based on surveys with complete data within each domain.

Figure 1. Percent of survey participants in agreement by survey questions and six domains

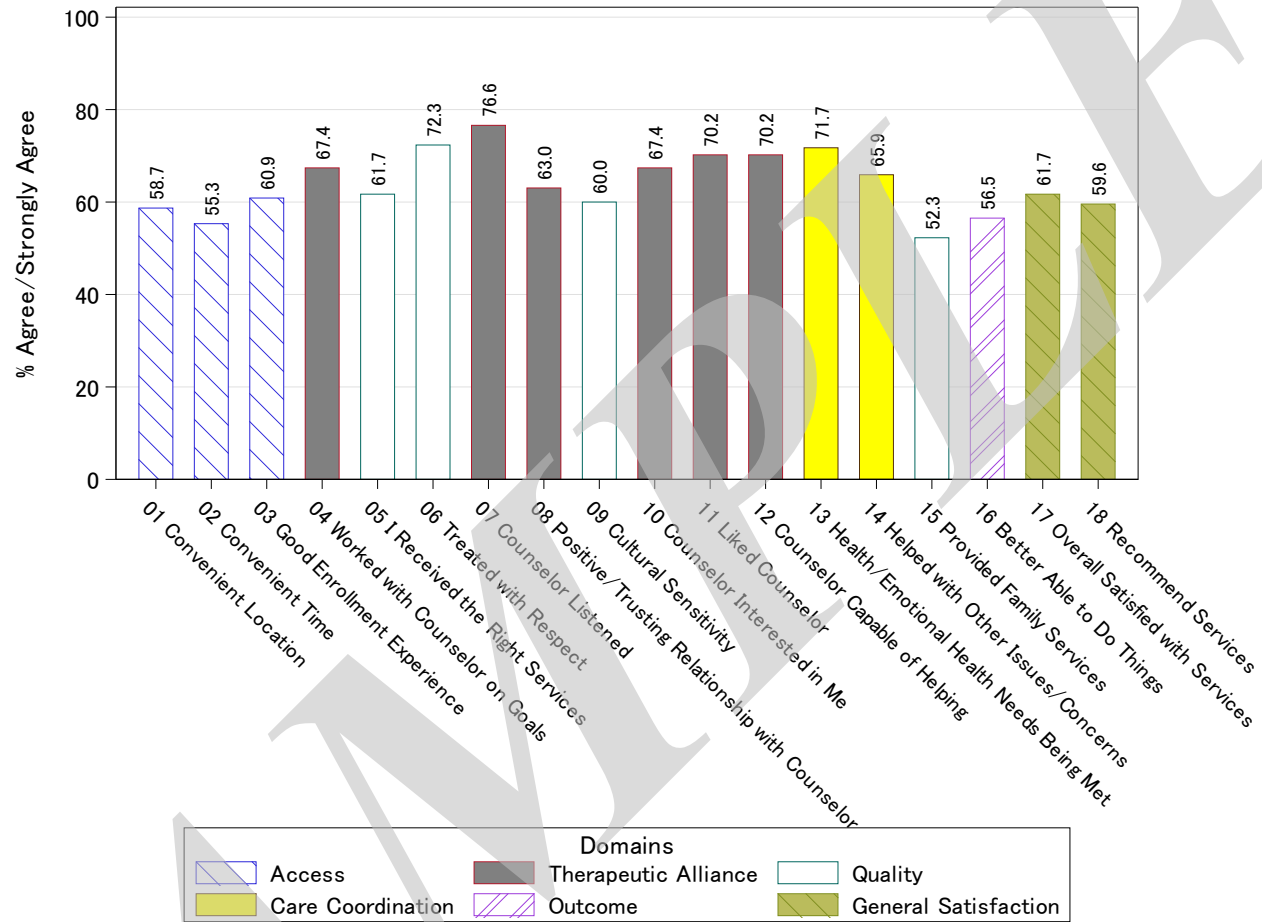


Table 4. Ranking of programs by percent in agreement with Q17 (overall satisfied with services)

Rank	Program	Number of participants *	Q17	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	Q13	Q14	Q15	Q16	Q18
1	xx3824_38241	2**	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
2	xx9269	4**	75	33	75	75	75	100	75	100	75	100	100	100	100	100	100	50	100	75
3	xx1977	7	71	71	71	57	71	71	100	85	71	42	57	71	85	71	66	71	57	57
4	xx7625	16	68	68	56	80	81	68	81	93	68	60	75	81	75	81	75	62	62	68
5	xx8486	3**	66	66	33	66	50	66	66	66	66	66	66	66	66	66	66	33	33	66
6	xx4388	9	44	55	55	55	55	44	55	55	55	55	55	55	55	55	44	22	33	44
7	xx2158	6	33	16	16	0	33	16	33	33	33	40	40	33	33	40	40	50	40	33

* Number of survey participants that answered Q17 for ranking purposes. Ns may vary for each survey question.

** Sample sizes < 5 : Interpret findings with caution. Individual TPS reports will not be provided for programs with Ns<3.