

SAMPLE Treatment Perceptions Survey (TPS) – Youth Report

XXXXXX County

**Provider ID (xx7625), N=16
(Not Real Data)**

October 2018 Survey Period

Prepared on 1/26/2019 by the University of California, Los Angeles

Integrated Substance Abuse Programs

***For county use only – not for public release. If counties choose to release these reports to the public, it is recommended they follow the Data De-Identification Guidelines (DDG) prepared by the California Department of Health Care Services.**

SAMPLE REPORT -- NO REAL DATA USED

Table 1. Number of survey forms returned and average client rating by treatment setting

	Outpatient/ Intensive Outpatient	Residential	Opioid/ Narcotic Treatment Program	Detoxification/ Withdrawal Management	Other/ Missing	Total
Number of forms returned (total)	16	16
English	15	15
Spanish	1	1
Average client rating *	4.2	4.2

* All 18 questions were used to calculate the average score. Scores ranged from 1.0 to 5.0, with higher scores indicating greater satisfaction. Only clients who responded to all 18 questions were included (N=14).

Note: Survey forms completed by respondents less than 12, or 19 years of age or older, were excluded from data analysis.

Table 2. Number of responses (percent) for each survey question and average score

Survey Question	Strongly Disagree(1)	Disagree(2)	Neutral(3)	Agree(4)	Strongly Agree(5)	Average Score
Domain: Access						4.2
01 Convenient Location	. (.%)	. (.%)	3 (18.8%)	8 (50.0%)	3 (18.8%)	4.3
02 Convenient Time	. (.%)	1 (6.3%)	4 (25.0%)	7 (43.8%)	2 (12.5%)	4.0
03 Good Enrollment Experience	. (.%)	1 (6.7%)	1 (6.7%)	9 (60.0%)	3 (20.0%)	4.1
Domain: Quality						4.0
05 I Received the Right Services	. (.%)	1 (6.3%)	3 (18.8%)	8 (50.0%)	3 (18.8%)	4.0
06 Treated with Respect	. (.%)	1 (6.3%)	1 (6.3%)	9 (56.3%)	4 (25.0%)	4.2
09 Cultural Sensitivity	1 (6.7%)	1 (6.7%)	2 (13.3%)	6 (40.0%)	3 (20.0%)	4.0
15 Provided Family Services	. (.%)	3 (18.8%)	2 (12.5%)	6 (37.5%)	4 (25.0%)	3.9
Domain: Therapeutic Alliance						4.2
04 Worked with Counselor on Goals	. (.%)	2 (12.5%)	. (.%)	10 (62.5%)	3 (18.8%)	4.1
07 Counselor Listened	. (.%)	. (.%)	. (.%)	10 (62.5%)	5 (31.3%)	4.4
08 Positive/Trusting Relationship with Counselor	. (.%)	. (.%)	4 (25.0%)	7 (43.8%)	4 (25.0%)	4.1
10 Counselor Interested in Me	. (.%)	. (.%)	3 (18.8%)	6 (37.5%)	6 (37.5%)	4.3
11 Liked Counselor	. (.%)	. (.%)	2 (12.5%)	8 (50.0%)	5 (31.3%)	4.3
12 Counselor Capable of Helping	1 (6.3%)	1 (6.3%)	1 (6.3%)	8 (50.0%)	4 (25.0%)	4.0
Domain: Care Coordination						4.3
13 Health/Emotional Health Needs Being Met	. (.%)	1 (6.3%)	. (.%)	9 (56.3%)	4 (25.0%)	4.4
14 Helped with Other Issues/Concerns	. (.%)	1 (6.3%)	1 (6.3%)	9 (56.3%)	3 (18.8%)	4.3
Domain: Outcome						4.0
16 Better Able to Do Things	. (.%)	1 (6.3%)	4 (25.0%)	6 (37.5%)	4 (25.0%)	4.0
Domain: General Satisfaction						4.1
17 Overall Satisfied with Services	. (.%)	1 (6.3%)	3 (18.8%)	8 (50.0%)	3 (18.8%)	4.0
18 Recommend Services	. (.%)	1 (6.3%)	2 (12.5%)	7 (43.8%)	4 (25.0%)	4.3

Note: Domain averages based on surveys with complete data within each domain.

Figure 1. Percent of survey participants in agreement by survey questions and six domains

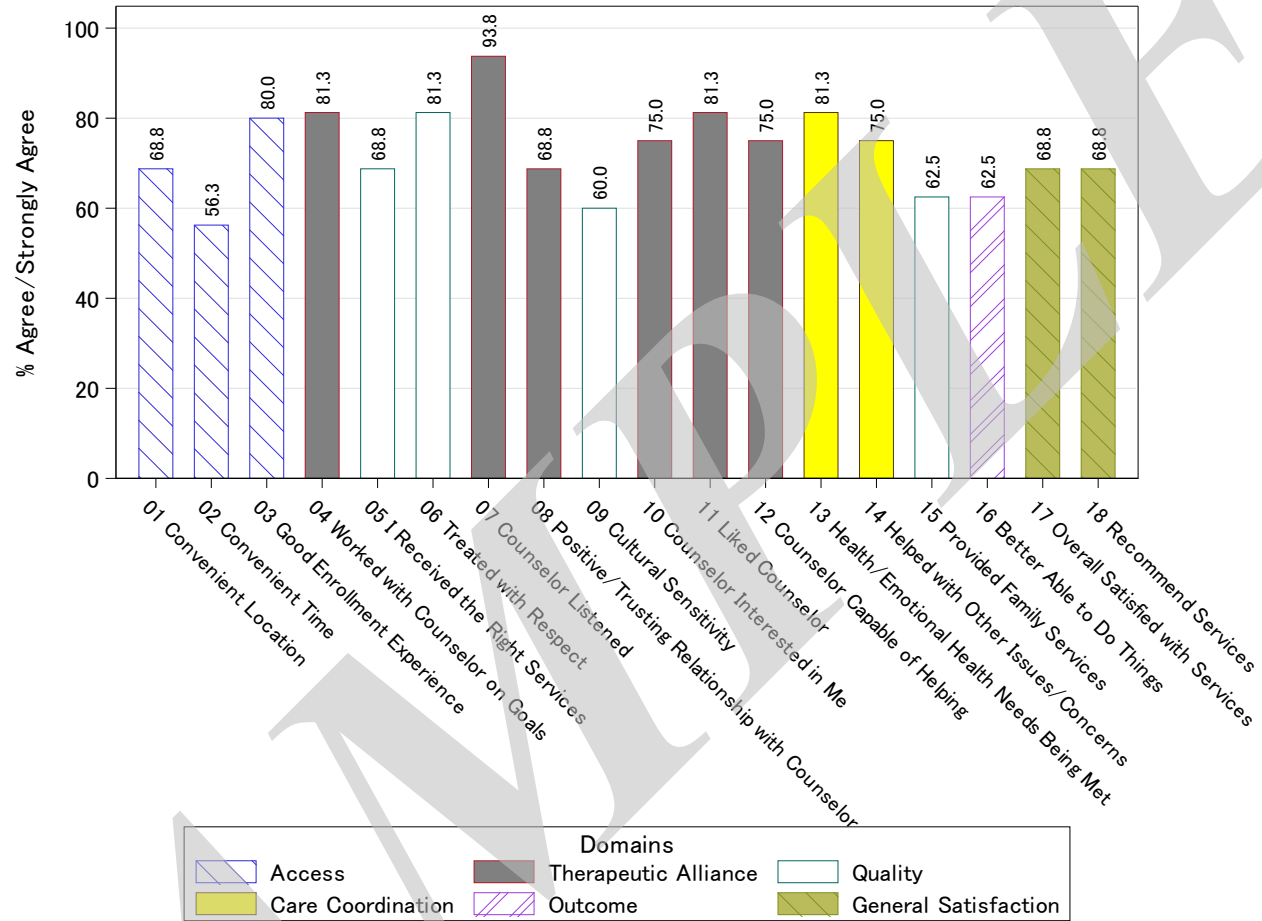


Table 3. Number (percent) of survey participants in agreement with each survey question for your program and county

Survey Question	Program	Overall County	Difference in Percentage
Domain: Access			
01 Convenient Location	11 (68.8%)	27 (58.7%)	+ 10.1
02 Convenient Time	9 (56.3%)	26 (55.3%)	+ 1.0
03 Good Enrollment Experience	12 (80.0%)	28 (60.9%)	+ 19.1
Domain: Quality			
05 I Received the Right Services	11 (68.8%)	29 (61.7%)	+ 7.1
06 Treated with Respect	13 (81.3%)	34 (72.3%)	+ 9.0
09 Cultural Sensitivity	9 (60.0%)	27 (60.0%)	0
15 Provided Family Services	10 (62.5%)	23 (52.3%)	+ 10.2
Domain: Therapeutic Alliance			
04 Worked with Counselor on Goals	13 (81.3%)	31 (67.4%)	+ 13.9
07 Counselor Listened	15 (93.8%)	36 (76.6%)	+ 17.2
08 Positive/Trusting Relationship with Counselor	11 (68.8%)	29 (63.0%)	+ 5.8
10 Counselor Interested in Me	12 (75.0%)	31 (67.4%)	+ 7.6
11 Liked Counselor	13 (81.3%)	33 (70.2%)	+ 11.1
12 Counselor Capable of Helping	12 (75.0%)	33 (70.2%)	+ 4.8
Domain: Care Coordination			
13 Health/Emotional Health Needs Being Met	13 (81.3%)	33 (71.7%)	+ 9.6
14 Helped with Other Issues/Concerns	12 (75.0%)	29 (65.9%)	+ 9.1
Domain: Outcome			
16 Better Able to Do Things	10 (62.5%)	26 (56.5%)	+ 6.0
Domain: General Satisfaction			
17 Overall Satisfied with Services	11 (68.8%)	29 (61.7%)	+ 7.1
18 Recommend Services	11 (68.8%)	28 (59.6%)	+ 9.2

Table 4. Ranking of programs by percent in agreement with Q17 (overall satisfied with services)

Rank	Program	Number of participants *	Q17	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	Q13	Q14	Q15	Q16	Q18
1		2**	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
2		4**	75	33	75	75	75	100	75	100	75	100	100	100	100	100	100	50	100	75
3		7	71	71	71	57	71	71	100	85	71	42	57	71	85	71	66	71	57	57
4	YOUR PROGRAM	16	68	68	56	80	81	68	81	93	68	60	75	81	75	81	75	62	62	68
5		3**	66	66	33	66	50	66	66	66	66	66	66	66	66	66	66	33	33	66
6		9	44	55	55	55	55	44	55	55	55	55	55	55	55	55	44	22	33	44
7		6	33	16	16	0	33	16	33	33	33	40	40	33	33	40	40	50	40	33

* Number of survey participants that answered Q17 for ranking purposes. Ns may vary for each survey question.

** Sample sizes < 5 : Interpret findings with caution.