Addressing Compassion Fatigue in the Context of Service Delivery and Self-Care Strategies for Providers

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Beth Rutkowski, MPH

UCLA Integrated Substance Abuse Programs

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it begins with

Presentation Goals

- Define compassion fatigue
- Identify factors that may contribute to compassion fatigue
- Describe self-care strategies to address compassion fatigue and burnout



What is Compassion Fatigue?

Definition of *Compassion*

- The sympathetic consciousness of another's others' distress coupled with a desire to alleviate it.
- Different from empathy which may have a negative impact.

So, What is Compassion Fatigue (CF)?

• CF=Secondary traumatic stress + burnout

"Emotional, physical and spiritual exhaustion from witnessing and absorbing the problems and suffering of others."

--Hunsaker et al. (2012)



Risk Factors

Personal

- Trauma history
- Pre-existing psychological disorder
- Young age
- Isolation, inadequate support system
- Loss in last 12 months



Professional

- Lack of quality supervision
- High percentage of trauma survivors in caseload
- Little experience
- Worker/organization mismatch
- Lack of professional support system
- Inadequate orientation and training for role

(Bonach and Heckert, 2012; Slattery and Goodman, 2009; Bell, Kulkarni, et al, 2003; Cornille and Meyers, 1999)

Consequences of CF: Individual/Organizational

- Increase in health-related problems
- Burnout
- Lack of empathy
- Desensitization
- Hopelessness or helplessness
- Lost productivity
- Decrease job satisfaction
- Lower quality of care
- Staff turnover
- Poor morale

STRATEGIES TO ADDRESS COMPASSION FATIGUE



Proven Strategies

- Role models
- Wellness committee
- Health screenings
- Quality supervision
- Rapid response to stressful events
- Professional ethical standards
- Personal development opportunities
- Flexible schedules
- Wellness incentives

It is the role of agencies to foster an environment that encourages professional growth and selfawareness.





Eight Dimensions of Wellness

Cultivate Self-Awareness

- Set your intention
- Be aware
- Create space
- Practice
- Interact with others



Put Your Oxygen Mask on First



Self-Care: Develop a Plan

 Personal: tending to physical needs (adequate rest, nutrition), participating in fun activities, identifying relaxing activities to engage in regularly

 Professional: obtain ongoing professional development, recognition by organization of the process of vicarious trauma, developing a professional support network

Self-Care Doesn't Have to Be Complicated



Self-Care: Develop a Plan

- Eat regularly
- Eat healthy
- Exercise
- Seek regular medical check-ups and care when needed
- Do something you enjoy
- Get enough sleep
- Just say no

- Take time off
- Read for fun
- Identify ways to reduce stress
- Listen to your thoughts, feelings
- Find activities that increase your curiosity
- Spend time in nature

Questions and Discussion

ATTC Resources





- Compassion Fatigue Curriculum Infusion Package <u>http://uclaisap.org/html2/compassion-fatigue-behavioral-workforce-cip.html</u>
- Compassion Fatigue Online Series

<u>https://attcnetwork.org/centers/mountain-plains-attc/compassion-fatigue-online-series-opioid-epidemic-increasing-knowledge</u>

• Self Care Curriculum

https://drive.google.com/file/d/0B9ywu77vFpW1bkNZbXRjTlh0a1pFZW4zVX d6dWtNREFHX1Fr/view

Thank You!

Beth Rutkowski brutkowski@mednet.ucla.edu

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