

# **CONSUMER PERCEPTION SURVEY (CPS)**

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## **Data Dictionary**

**for the**

**Survey for Youth  
(YSS)**

**Version 1.0**

**University of California, Los Angeles  
Integrated Substance Abuse Programs  
Spring 2025**

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For more information visit the UCLA-CPS Web Page at <https://www.uclaisap.org/mh-consumer-perception-survey.html>

# Youth Services Survey for Youth

Field Name	Type	Column Position		Width	Description	Format/Coding
		Start	End			
<b>ADMINISTRATIVE DATA</b>						
COUNTYID	text	1	2	2	County identifier (i.e., county code) <i>county/city submitting record</i>	01 - 66 See Appendix A for codes. Prefilled on DMH TELEform forms
CCN	text	3	11	9	County client number ( <i>CSI equivalent</i> )	9 character field Right justify, use left leading zeros See Appendix B for examples
FORMTYPE	text	12	12	1	Age specific form	Y = Youth Prefilled on DMH TELEform forms
FORMLANG	text	13	14	2	Language of instrument	See Appendix C for codes Prefilled on DMH TELEform forms
REASON	text	15	15	1	If the instrument is not completed, the PRIMARY reason must be indicated.	1 = Refused (consumer refused to complete) 2 = Impairment (e.g., cognitive) 3 = Language (i.e., form not available in consumer's preferred language) 4 = Other
SRVYDATE	text	16	23	8	Date of survey administration <b>NOTE: This field is returned to counties in the format: <i>yyyymmdd</i></b>	mmdyyy (leading zeros; no placeholders) See Appendix B for examples.
*TELEHEALTH1	text	24	24	1	Thinking about the services you received, how much of it was by telehealth?	1 = None 2 = Very Little 3 = About Half 4 = Almost All 5 = All 9 = Missing
*TELEHEALTH2	text	25	25	1	How helpful were telehealth visits?	1 = Much Worse 2 = Somewhat Worse 3 = About the same 4 = Somewhat better 5 = Much better 8 = Not Applicable 9 = Missing

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*TELEHEALTH3	text	26	26	1	I prefer to receive more of my Mental Health treatment at this program by telehealth.	.1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
REPTUNIT	text	27	34	8	Reporting Unit	* This item is not required by DMH. If used, data will be collected and returned to counties for their use.

Field Name	Type	Column Position	Width	Description	Format/Coding	
<b>CONSUMER PERCEPTION SURVEY</b>						
<b>Youth Services Survey for Youth (YSS) Questions</b>						
SATSVCS	numeric	35	35	1	YSS_01. Overall, I am satisfied with the services I received.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
CHOOSVCS	numeric	36	36	1	YSS_02. I helped to choose my services.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
CHOOSTX	numeric	37	37	1	YSS_03. I helped to choose my treatment goals.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
NOMATTER	numeric	38	38	1	YSS_04. The people helping me stuck with me no matter what.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
TRBLTALK	numeric	39	39	1	YSS_05. I felt I had someone to talk to when I was troubled.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing

Field Name	Type	Column Position	Width	Description	Format/Coding	
PARTICTX	numeric	40	40	1	YSS_06. I participated in my own treatment.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
RIGHTSVC	numeric	41	41	1	YSS_07. The services I received were right for me.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
LOCATION	numeric	42	42	1	YSS_08. The location of services was convenient for me.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
TIMEGOOD	numeric	43	43	1	YSS_09. Services were available at times that were convenient for me.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
HELPWANT	numeric	44	44	1	YSS_10. I got the help I wanted.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
HELPNEED	numeric	45	45	1	YSS_11. I got as much help as I needed.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing

Field Name	Type	Column Position	Width	Description	Format/Coding	
RESPECT	numeric	46	46	1	YSS_12. Staff treated me with respect.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
RELIGION	numeric	47	47	1	YSS_13. Staff respected my religious / spiritual beliefs.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
UNDERSTD	numeric	48	48	1	YSS_14. Staff spoke with me in a way that I understood.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
CULTURE	numeric	49	49	1	YSS_15. Staff were sensitive to my cultural / ethnic background.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
DAILYLIF	numeric	50	50	1	YSS_16. As a result of the services I received, I am better at handling daily life.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
BETTRFAM	numeric	51	51	1	YSS_17. As a result of the services I received, I get along better with family members.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing

Field Name	Type	Column Position	Width	Description	Format/Coding	
BETTRFRN	numeric	52	52	1	YSS_18. As a result of the services I received, I get along better with friends and other people.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
BETTRSCH	numeric	53	53	1	YSS_19. As a result of the services I received, I am doing better in school and / or work.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
COPE	numeric	54	54	1	YSS_20. As a result of the services I received, I am better able to cope when things go wrong.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
SATFAMILY	numeric	55	55	1	YSS_21. As a result of the services I received, I am satisfied with my family life right now.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
DOWANTS	numeric	56	56	1	YSS_22. As a result of the services I received, I am better able to do things I want to do.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
LISTEN	numeric	57	57	1	YSS_23. As a result of the services I received, I know people who will listen and understand me when I need to talk.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing

Field Name	Type	Column Position	Width	Description	Format/Coding	
COMFTALK	numeric	58	58	1	YSS_24. As a result of the services I received, I have people that I am comfortable talking with about my problem(s).	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
SUPPORT	numeric	59	59	1	YSS_25. As a result of the services I received, in a crisis, I would have the support I need from family or friends.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
DOTHINGS	numeric	60	60	1	YSS_26. As a result of the services I received, I have people with whom I can do enjoyable things.	1 = Strongly Disagree 2 = Disagree 3 = I am Neutral 4 = Agree 5 = Strongly Agree 8 = Not Applicable 9 = Missing
*COMMENTS	*	*	*	*	YSS_27. What has been the most helpful thing about the services you received over the last 6 months?	* This item is not reported to DMH and is for county use only
*COMMENTS	*	*	*	*	YSS_28. What would improve the services here?	* This item is not reported to DMH and is for county use only
*COMMENTS	*	*	*	*	YSS_29. Please provide comments here and/or on the back of this form, if needed. We are interested in both positive and negative feedback.	* This item is not reported to DMH and is for county use only
<b>CONSUMER BACKGROUND</b>						
PARENT	text	61	61	1	1. Have you lived in any of the following places in the last 6 months? (Mark all that apply.): With one or both parents	0 = No (bubble not filled in) 1 = Yes (bubble filled in)
FAMLYMEM	text	62	62	1	1. Have you lived in any of the following places in the last 6 months? (Mark all that apply.): With another family member	0 = No (bubble not filled in) 1 = Yes (bubble filled in)

Field Name	Type	Column Position	Width	Description	Format/Coding	
FOSTERHM	text	63	63	1	1. Have you lived in any of the following places in the last 6 months? (Mark all that apply.): Foster home	0 = No (bubble not filled in) 1 = Yes (bubble filled in)
THERAPEUTIC	text	64	64	1	1. Have you lived in any of the following places in the last 6 months? (Mark all that apply.): Therapeutic foster home	0 = No (bubble not filled in) 1 = Yes (bubble filled in)
SHELTER	text	65	65	1	1. Have you lived in any of the following places in the last 6 months? (Mark all that apply.): Crisis shelter	0 = No (bubble not filled in) 1 = Yes (bubble filled in)
HOMESHELT	text	66	66	1	1. Have you lived in any of the following places in the last 6 months? (Mark all that apply.): Homeless shelter	0 = No (bubble not filled in) 1 = Yes (bubble filled in)
GROUPHM	text	67	67	1	1. Have you lived in any of the following places in the last 6 months? (Mark all that apply.): Group home	0 = No (bubble not filled in) 1 = Yes (bubble filled in)
RESIDENTX	text	68	68	1	1. Have you lived in any of the following places in the last 6 months? (Mark all that apply.): Residential treatment center	0 = No (bubble not filled in) 1 = Yes (bubble filled in)
HOSPITAL	text	69	69	1	1. Have you lived in any of the following places in the last 6 months? (Mark all that apply.): Hospital	0 = No (bubble not filled in) 1 = Yes (bubble filled in)
JAIL	text	70	70	1	1. Have you lived in any of the following places in the last 6 months? (Mark all that apply.): Local jail or detention facility	0 = No (bubble not filled in) 1 = Yes (bubble filled in)
CORRECTIONS	text	71	71	1	1. Have you lived in any of the following places in the last 6 months? (Mark all that apply.): State correctional facility	0 = No (bubble not filled in) 1 = Yes (bubble filled in)
HOMELESS	text	72	72	1	1. Have you lived in any of the following places in the last 6 months? (Mark all that apply.): Runaway / homeless / on the streets	0 = No (bubble not filled in) 1 = Yes (bubble filled in)
LIVEOTHER	text	73	73	1	1. Have you lived in any of the following places in the last 6 months? (Mark all that apply.): Other (describe)	0 = No (bubble not filled in) 1 = Yes (bubble filled in)
* WHERE	*	*	*	*	Follow-up to LIVEOTHER above – Where lived?	* This item is not reported to DMH and is for county use only

Field Name	Type	Column Position	Width	Description	Format/Coding	
DOCTOR	text	74	74	1	2. In the last year, did you see a medical doctor (or nurse) for a health check-up or because you were sick? (Check one.)	1 = Yes, in a clinic or office 2 = Yes, but only in a hospital emergency room 3 = No 4 = Do not remember 9 = Missing
MEDS	text	75	75	1	3. Are you on medication for emotional / behavioral problems?	0 = No 1 = Yes 9 = Missing
MEDEFFECT	text	76	76	1	3a. If yes, did the doctor or nurse tell you what side effects to watch for?	0 = No 1 = Yes 9 = Missing
HOWLONG	text	77	77	1	4. Approximately, how long have you received services here?	1 = This is my first visit here 2 = > 1 visit, but < one month 3 = 1 to 2 months 4 = 3 to 5 months 5 = 6 months to 1 year 6 = More than 1 year 9 = Missing
LES12AREST	text	78	78	1	5. Were you arrested since beginning to receive mental health services?	0 = No 1 = Yes 9 = Missing
LES12PSTAREST	text	79	79	1	6. Were you arrested during the 12 months prior to that?	0 = No 1 = Yes 9 = Missing
LES12POLICE	text	80	80	1	7. Since you began to receive mental health services, have your encounters with the police:	1 = Been reduced (for example, they have not been arrested, hassled by police, taken by police to a shelter or crisis program) 2 = Stayed the same 3 = Increased 8 = Not applicable (they had no police encounters this year or last year) 9 = Missing
LES12EXPSUS	text	81	81	1	8. Were you expelled or suspended since beginning services?	0 = No 1 = Yes 9 = Missing
LES12PSTEXPSUS	text	82	82	1	9. Were you expelled or suspended during the 12 months prior to that?	0 = No 1 = Yes 9 = Missing

Field Name	Type	Column Position	Width	Description	Format/Coding	
LES12SCHOL	text	83	83	1	10. Since starting to receive services, the number of days you were in school is:	1 = Greater 2 = About the same 3 = Less 8 = Does not apply (please select why this does not apply) 9 = Missing
LES12SCHOLRES	text	84	84	1	10. Since starting to receive services, the number of days you were in school is: Please select why this does not apply	1 = I did not have a problem with attendance before starting services 3 = I was expelled from school 4 = I am home schooled 5 = I dropped out of school 6 = Other 9 = Missing
* OTHER REASON	*	*	*	*	Follow-up to LES12SCHOLRES above – Other reason?	* This item is not reported to DMH and is for county use only
MOR12AREST	text	85	85	1	11. Were you arrested during the last 12 months?	0 = No 1 = Yes 9 = Missing
MOR12PSTAREST	text	86	86	1	12. Were you arrested during the 12 months prior to that?	0 = No 1 = Yes 9 = Missing
MOR12POLICE	text	87	87	1	13. Over the last year, have your encounters with the police:	1 = Been reduced (for example, they have not been arrested, hassled by police, taken by police to a shelter or crisis program) 2 = Stayed the same 3 = Increased 8 = Not applicable (they had no police encounters this year or last year) 9 = Missing
MOR12EXPSUS	text	88	88	1	14. Were you expelled or suspended during the last 12 months?	0 = No 1 = Yes 9 = Missing
MOR12PSTEXPSUS	text	89	89	1	15. Were you expelled or suspended during the 12 months prior to that?	0 = No 1 = Yes 9 = Missing
MOR12SCHOL	text	90	90	1	16. Over the last year, the number of days you were in school is:	1 = Greater 2 = About the same 3 = Less 8 = Does not apply (please select why this does not apply) 9 = Missing

Field Name	Type	Column Position	Width	Description	Format/Coding	
MOR12SCHOLRES	text	91	91	1	16. Over the last year, the number of days you were in school is: Please select why this does not apply	1 = I did not have a problem with attendance before starting services 3 = I was expelled from school 4 = I am home schooled 5 = I dropped out of school 6 = Other 9 = Missing
* OTHER REASON	*	*	*	*	Follow-up to MOR12SCHOLRES above – Other reason?	* This item is not reported to DMH and is for county use only
GENDER_1	text	92	92	1	What is your gender?	0 = No 1 = Male
GENDER_2	text	93	93	1	What is your gender?	0 = No 1 = Female
GENDER_3	text	94	94	1	What is your gender?	0 = No 1 = Non Binary
GENDER_4	text	95	95	1	What is your gender?	0 = No 1 = Transgender-female to male
GENDER_5	text	96	06	1	What is your gender?	0 = No 1 = Transgender – male to female
GENDER_6	text	97	97	1	What is your gender?	0 = No 1 = Another gender identity
SO_1	text	98	98	1	What is your sexual orientation?	0 = No 1 = Straight/Heterosexual
SO_2	text	99	99	1	What is your sexual orientation?	0 = No 1 = Gay or Lesbian

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SO_3	text	100	100	1	What is your sexual orientation?	0 = No 1 = Bisexual
SO_4	text	101	101	1	What is your sexual orientation?	0 = No 1 = Another sexual orientation
SO_5	text	102	102	1	What is your sexual orientation?	0 = No 1 = Unknown
SO_6	text	103	103	1	What is your sexual orientation?	0 = No 1 = Prefer not to answer
HISPANIC	text	104	104	1	18. Are you of Mexican / Hispanic / Latino origin?	0 = No 1 = Yes 9 = Unknown / Missing
AMERIND	text	105	105	1	19. Is your race American Indian / Alaskan Native?	0 = No (bubble not filled in) 1 = Yes (bubble filled in)
ASIAN	text	106	106	1	19. Is your race Asian?	0 = No (bubble not filled in) 1 = Yes (bubble filled in)
BLACK	text	107	107	1	19. Is your race Black / African American?	0 = No (bubble not filled in) 1 = Yes (bubble filled in)
PACISLND	text	108	108	1	19. Is your race Native Hawaiian / Other Pacific Islander?	0 = No (bubble not filled in) 1 = Yes (bubble filled in)
WHITE	text	109	109	1	19. Is your race White / Caucasian?	0 = No (bubble not filled in) 1 = Yes (bubble filled in)
OTHERACE	text	110	110	1	19. Is your race another race?	0 = No (bubble not filled in) 1 = Yes (bubble filled in)
UNKRACE	text	111	111	1	19. Is your race Unknown?	0 = No (bubble not filled in) 1 = Yes (bubble filled in)
DOB	text	112	119	8	20. What is your date of birth? <b>NOTE: This field is returned to counties in the format: <i>yyyymmdd</i></b>	mmddyyyy ( <i>leading zeros; no placeholders</i> ) See Appendix B for examples.
MEDICAID	text	120	120	1	21. Do you have Medi-Cal (Medicaid) insurance?	0 = No 1 = Yes 9 = Missing
LANGUAGE	text	121	121	1	Were the written documents or the services you received provided in the language you prefer?	0 = No 1 = Yes 9 = Missing

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Field Name	Type	Column Position	Width	Description	Format/Coding	
SURVEYCOLLECT	text	122	122	1	Indicates if survey was collected on paper or online	P = Paper O = Online
SOURCEDATE	text	123	130	8	Indicates the first day of the month for the survey period. Example for May 20, 2024: 05/20/2024	mm/dd/yyyy

## Appendix A: County Codes

Code	Name
01	Alameda
02	Alpine
03	Amador
04	Butte
05	Calaveras
06	Colusa
07	Contra Costa
08	Del Norte
09	El Dorado
10	Fresno
11	Glenn
12	Humboldt
13	Imperial
14	Inyo
15	Kern
16	Kings
17	Lake
18	Lassen
19	Los Angeles
20	Madera
21	Marin
22	Mariposa
23	Mendocino
24	Merced
25	Modoc
26	Mono
27	Monterey
28	Napa
29	Nevada
30	Orange

Code	Name
31	Placer
32	Plumas
33	Riverside
34	Sacramento
35	San Benito
36	San Bernardino
37	San Diego
38	San Francisco
39	San Joaquin
40	San Luis Obispo
41	San Mateo
42	Santa Barbara
43	Santa Clara
44	Santa Cruz
45	Shasta
46	Sierra
47	Siskiyou
48	Solano
49	Sonoma
50	Stanislaus
52	Tehama
53	Trinity
54	Tulare
55	Tuolumne
56	Ventura
57	Yolo
63	Sutter/Yuba
65	Berkeley City

# Appendix B: Explanation of Data File Export Format

## Data File Export Format

Counties using their own technology must convert their survey data to a standard export format before they are sent to the State (i.e., ASCII text - fixed width). The data must also be left-justified (i.e., a field value should start at the column position specified in the data dictionary and fill in the column spaces from left to right), with the exception of CCN (County Client Number) which is right-justified with leading zero's added to fill vacant columns in county client numbers with less than 9 characters. Below are a few example records which illustrate what the export format should look like.

	CCN (County Client Number)									DOB (Client Date of Birth)							
Column #	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
<b>Consumer 1</b>	0	0	Z	1	2	3	4	5	6	0	6	0	9	1	9	5	5
<b>Consumer 2</b>	9	8	7	6	5	4	3	2	1	1	1	1	7	1	9	6	0
<b>Consumer 3</b>	0	Y	7	6	5	4	3	2	1	0	0	0	0	1	9	5	5

### CCN

*Consumer 1* and *Consumer 3* have county client numbers which are seven and eight characters wide instead of the nine characters allocated in the Data Dictionary (county client number widths vary across counties). Notice that the field values are right-justified with leading zero's added to fill vacant columns in CCN's with less than 9 characters.

### DOB

Notice for *Consumer 1* and *Consumer 3* the date values in the Date of Birth columns (positions 10-17) are in the MMDDYYYY format, have leading zeros, and do *not* include placeholders. For example, for *Consumer 1* notice that columns numbered 10 and 11 (which indicate month) and columns numbered 12 and 13 (which indicate day) each have a leading zero. *Consumer 3* has an estimated year of birth and zeros for month and day of birth. This conforms to the CSI requirements regarding missing date of birth information.

When the complete date of birth is unknown, as much of the date as is known shall be reported. If nothing is known, estimate and report an approximate year of birth and use zeros for the month and day. If only the age in years is known, calculate the year of birth and use zeros for the month and day. If the year and month of birth are known, but the exact day of birth is not, report the year and month only, and use zeros for the day.

### DHCS Data Portal Access

To access and download your county's survey data, login to the DHCS data portal (link below) and then follow the path specified using your county name.

Portal: <https://portal.dhcs.ca.gov>

Path (*example*): DHCS-BHIS > Production > CPS > *Your Countyname* > Reports

For additional questions on downloading data, send inquiries to [CPSSupport@dhcs.ca.gov](mailto:CPSSupport@dhcs.ca.gov)

## Appendix C: Language Codes

Code	Language	Instrument Availability			
		Youth	Family	Adult	Older Adult
EN	English	√	√	√	√
AR	Armenian	√	√	√	√
AB	Arabic	√	√	√	√
CH	Chinese	√	√	√	√
FA	Farsi	√	√	√	√
HM	Hmong	√	√	√	√
KH	Khmer	√	√	√	√
KO	Korean	√	√	√	√
RU	Russian	√	√	√	√
SP	Spanish	√	√	√	√
TG	Tagalog	√	√	√	√
VI	Vietnamese	√	√	√	√
99	Missing / Not Reported				