



CalHOPE Redline

Tuesday, February 21st, 2023





Speaker: Cara Little (Dine' Lakota Zuni) Redline Outreach Coordinator California Consortium for Urban Indian Health (CCUIH)

Tribal MAT ECHO™ Staff: Gloria Miele, PhD, Daniel Dickerson, DO, MPH, Katie Bell, MSN, Thomas E. Freese, PhD, and Beth Rutkowski, MPH



Indigenous Land Acknowledgement



- We respectfully acknowledge that we live and work in territories where Indigenous nations and Tribal groups are traditional stewards of the land.
- Please join us in supporting efforts to affirm Tribal sovereignty across what is now known as California and in displaying respect, honor and gratitude for all Indigenous people.

Whose land are you on?

Option 1: Text your zip code to 1-855-917-5263

Option 2: Enter your location at https://native-land.ca

Option 3: Access Native Land website via QR Code:





What we say and how we say it inspires the hope and belief that recovery is possible for everyone.

Affirming, respectful, and culturally-informed language promotes evidence-based care.

PEOPLE FIRST

Language Matters

in treatment, in conversation, in connection.



Black Resistance

Smithsonian



BLACK HISTORY MONTH

February 2023







CalHOPE Redline

Presented by:

Cara Little (Dine' Lakota Zuni)
Redline Outreach Coordinator
CCUIH

Jackie Pierson, MSW, MA (Anishinaabe) CCUIH CalHOPE Redline, Program Manager



Disclosures

None of the presenters, planners, or others in control of content for this educational activity have relevant financial relationships to disclose with ineligible companies whose primary business is producing, marketing, selling, re-selling, or distributing healthcare products used by or on patients.

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Learning Objectives

- 1. Specify at least three (3) COVID-19 outcomes for AIAN people.
- 2. Summarize at least three (3) ways a person can connect with the CalHOPE RedLine.
- 3. Identify the importance of a Redline navigator and at least two (2) specific activities in that role.
- 4. Explain at least two (2) ways the Redline is different from other warmlines.



California Consortium for Urban Indian Health Inc.





The California Consortium for Urban Indian Health (CCUIH) is an alliance of 10 Urban Indian Health Organizations that supports health promotion and access for American Indians living in cities throughout California.

CCUIH'S mission is to facilitate shared development resources for our members and to raise public awareness in order to support a health and wellness network that meets the needs of American Indians living in urban communities.







COVID-19 and American Indians

Rate ratios compared to White, Non-Hispanic persons	American Indian or Alaska Native, Non- Hispanic persons
Cases ¹	1.7x
Hospitalization ²	3.7x
Death ³	2.4x







CalHOPE Redline

IMPACT STATEMENT

The CalHOPE Redline is committed to addressing the needs of American Indian and Alaska Native (AIAN) peoples living in California who have been impacted by the COVID-19 pandemic. The Redline offers AIANs a direct dial number, text messaging and live chat service linking individuals to local wellness resources and peer emotional support. The Redline is a dedicated team of peer support navigators who work to provide resources for AIAN peoples and organizations that serve AIANs, linking our community to county and statewide resources to address the effects of the COVID-19 pandemic.







Current CalHOPE Redline Services:

- 1 program lead
- 5 counselors (2 shift leads)
- Services available: phone, SMS/text, live chat
- Phone lines officially opened April 19, 2020
- Operating days/hours: Monday-Friday 9 AM 5 PM







CalHOPE Redline Navigator Role

- The navigators are the heart of the Redline. They are on the lines with the community providing peer-support and Native-focused resources and referrals.
- Ambassadors who are bridging the gap to services and working towards breaking down stigma that exist within our communities.
- Provide deep meaningful listening to our communities as they navigate through challenges brought forward by COVID-19.
- Outreach to organizations serving American Indians living in California.
- Support one another as a team, focusing on both self-care and community-care









Printed Outreach Materials

















Social Media





A place to reach out to for peer support and resources if life has taken an unexpected turn and you need someone to talk to.

+ Urban Indian & Tribal Health Programs

- + Substance Use
- + LGBTQIA+ Programs
- + Disability Services

Call: 1-888-368-4090

Text: 916-252-5002

ccuih.org/redline



















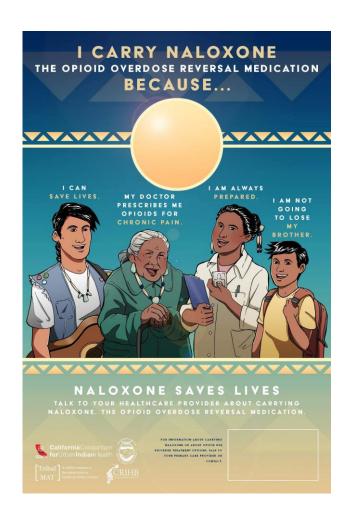
Quote From a Caller

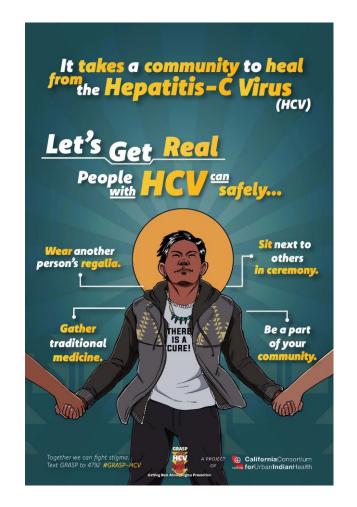
"My experience with Redline is one of the most positive experiences I've ever had, as a Native American I feel like this is a good community resource that is much needed. If you call Redline, you will not be disappointed."















Partners

- Sacramento Native American Health Center
- Native American Health Center
- Indian Health Center of Santa Clara Valley
- Friendship House Association of American Indians
- Fresno American Indian Health Program
- Native Directions, Three Rivers Lodge
- Bakersfield American Indian Health Project
- American Indian Health & Services
- United American Indian Health Involvement
- San Diego American Indian Health Center







California Consortium for Urban Indian Health

Website: www.ccuih.org/redline

Phone: (888) 368-4090

Text: **(916) 252-5002**







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