



Using Patient Rosters to Organize Your MAT Program

Featuring: Pit River Health Service MAT Case Conference
Procedures

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Indigenous Land Acknowledgement

- We respectfully acknowledge that we live and work in territories where Indigenous nations and Tribal groups are traditional stewards of the land.
- Please join us in supporting efforts to affirm Tribal sovereignty across what is now known as California and in displaying respect, honor and gratitude for all Indigenous people.

Whose land are you on?

Option 1: Text your zip code to 1-855-917-5263

Option 2: Enter your location at <https://native-land.ca>

Option 3: Access Native Land website via QR Code:





What we say and how we say it inspires the hope and belief that recovery is possible for everyone.

Affirming, respectful, and culturally-informed language promotes evidence-based care.

PEOPLE FIRST

Language Matters

in treatment, in conversation, in connection.



October
Recognitions

It's Health Literacy Month!



HEALTH LITERACY MONTH
Building Awareness Through Action

How are you taking action to build awareness
about health literacy?

Share the hashtag **#healthliteracymonth**

healthliteracymonth.org

EVERY1 KNOWS SOME1

Domestic Violence Awareness Month



Disclosures

None of the presenters, planners, or others in control of content for this educational activity have relevant financial relationships to disclose with ineligible companies whose primary business is producing, marketing, selling, re-selling, or distributing healthcare products used by or on patients.

Learning Objectives

- ▶ Identify two (2) elements of the structure of the MAT team meeting.
- ▶ Specify at least two (2) benefits of team review of the MAT roster in patient care.
- ▶ Propose at least two (2) strategies to implement a MAT roster approach in a program.

About Our Case Review

- ▶ MAT Case Review is conducted by the Behavioral Health Department
- ▶ All PRHS Departments are welcome to attend
- ▶ Prior to implementing a case review team meeting, the MAT program had to promote the idea to the Medical and Administration departments
- ▶ Funded by the SAMHSA TOR Grant - sustainable.
- ▶ First MAT Case Review Meeting was December 10th, 2020

Weekly Case Review

- ▶ Every Tuesday from 9am-10am
- ▶ Zoom meeting
- ▶ Attendees:
 - ▶ Behavioral Health Staff
 - ▶ Medical Staff
 - ▶ Outreach Nurse
 - ▶ Administration Staff
 - ▶ MAT Consultants
- ▶ Date and time is agreed upon by the MAT team.

PRHS MAT Program Best Practice

- ▶ Tracks and monitors patients
- ▶ Provides consistency and structure
- ▶ Learning Sessions for x-waivered providers
- ▶ MAT Case Review is designed to be a collaborative effort to treating our patients

Maintaining Roster

- ▶ Excel spreadsheet is used to track MAT patients
 - ▶ The spreadsheet is designed to only track the important information pertaining to MAT and the TOR Grant
- ▶ MAT Care Coordinator is responsible for maintaining the MAT roster
 - ▶ Roster is updated weekly or as needed
- ▶ Roster is saved on the clinic server and all staff has access to view the roster
 - ▶ Only the MAT Care Coordinator can make changes to the roster

Meeting Rules Provide Structure

- ▶ Prior to introducing the meeting rules, they had to be reviewed by Administrative staff
- ▶ Created a Routine
 - ▶ Consistent
 - ▶ Predictable
- ▶ Establishes appropriate boundaries
- ▶ Time Management
- ▶ Meeting Flow

Meeting Rules

- ▶ The MAT Case Review meetings will be led by the MAT Care Coordinator
- ▶ In order to be efficient, the MAT Care Coordinator will start by asking each department in a specific order, starting with:
 - ▶ PRHS SUD/MAT/Behavioral Health Department
 - ▶ PRHS Medical Department
 - ▶ Social needs
 - ▶ Cultural/Spiritual needs
 - ▶ MAT Consultants
 - ▶ If needed, the MAT team will create a plan to better manage the patients care
- ▶ To prevent rumors or gossiping, please refrain from talking about a patient's spouse, family, or close friends, unless given consent from the patient.
- ▶ Please, no side conversations.
- ▶ Please, no interruptions.
- ▶ When attending the meeting, please give your full attention.
- ▶ Please be on time. The meetings will begin at 9:05am.
- ▶ If you are late for any technical reason, we can always return to the patient after we have reviewed the MAT roster.